

Summary of ICT Programme Investment

During 2010/11, the council made a significant investment in IT as part of the One-11 efficiency programme, providing a platform to deliver modern and reliable core IT systems to both internal and external customers. The investment in infrastructure was undertaken at a particularly critical time, with the Council facing a significant number of internal and external challenges that would shape the future IT investment strategy of the Council.

Consisting of 30 projects divided into 3 defined work streams, the ICT Programme focussed on the development of infrastructure and systems to meet the current and future security, connectivity and service delivery challenges facing the Council.

Key areas of IT infrastructure were upgraded to support the provision of a reliable and secure platform for delivering services during the subsequent 5 year period. The consolidated environment delivered significant operational benefits, not-least the opportunity to reduce the number of physical server hardware items from 35 to 8 and in turn reduce support and maintenance costs considerably in this area. A 30% reduction in electricity usage within the server room as a result of fewer servers and reduced cooling requirements provided an additional benefit from the consolidation process.

Additionally, an extensive programme to redesign and develop key IT processes was undertaken across the organisation as part of a wider programme of system consolidation and upgrade. This provided the opportunity to review the use of many of the older systems and evaluate the long term benefit of these to the Council. The results of which supported the more recent restructuring of service units, enabling the Council to move forward as a slimmer and more efficient organisation.

ICT Programme Capital Investment

Project	Total (£)
Revenues & Benefits	419,214
Financial Application	40,125
Cash Receipting	99,886
Server Virtualisation	116,463
Document Management System	150,380
Government Connect	40,274
Planning Public View	32,340
Microsoft Desktop & Server Licensing	83,833
Broadband Upgrade	15,019
Centralised Data Backup	17,317
Elections System Replacement	16,135
Modernising Democratic Services (Modern.gov)	14,627
Telephone System Upgrade	13,495
Telephony Disaster Recovery	5,630
Total	1,064,738